CTS Testing Services Inc

1. Intro
   1. What to say in intro
2. Go over all core features and the function of every user
   1. The “non” user (no active session, logged into any account)
      1. Login
      2. Reset password
   2. Vendor
      1. Register new Patient (counter service)
         1. Newly entered users are created with patient level permission
      2. Register new test
      3. View a user
         1. Resend user’s verification email
      4. View Personal Test Results
         1. View Personal Info (personal profile)
      5. Log out
   3. Lab
      1. Edit test samples
         1. Can only edit results, cannot sign tests
      2. View Personal Test Results
         1. View Personal Info (personal profile)
   4. Doctor
      1. Edit test samples
         1. Can edit results and sign tests
         2. When results are signed, email automatically sent (if user verified email)
   5. Patient
      1. View Personal Test Results
      2. View Personal Info (personal profile)
   6. Admin
      1. Register new User
         1. Admin can edit the user’s permission level
      2. Edit user
      3. Submit a new test
      4. Edit a test
         1. Can only change results, cannot sign as a doctor
      5. View Personal Test Results
         1. View Personal Info (personal profile)
3. Complete simulation of the testing process and each user’s interaction
   1. Student walks into campus library where a fellow peer is acting as the “vendor”
   2. Vendor uses iPad to enter the student’s information to create their account.
      1. Vendor walks through the form and enter information as the patient gives it to them over the counter
      2. The vendor tells the patient that their username will be their email address and that whatever email they enter will be the email that they receive their results notifications on.
      3. Vendor tells patient that they must ensure they verify their email before they will receive any emails with their results
      4. A verification email is sent to the user’s email address
      5. User is given a pre-generated password that the vendor creates, vendor tells user how they can log on and change their password to something personalized
   3. Vendor uses iPad to enter the student’s test sample and then walks student through the saliva collection process
      1. Vendor grabs a test vial from their inventory and takes down the serial number in the form as well as the new patient’s username
      2. Vendor explains saliva collection process to patient and then hands over vial
      3. Student performs test and puts vial in the collection tray
      4. The test sample collection tray is picked up by a transportation company and brought to the lab facility
   4. Lab user gets the tray of samples and tests each one and manually inputs the results of the tests into the CTS testing services software
      1. Lab user logs in to his dashboard and searches tests for that day’s date
      2. Lab user performs test of sample and enters result into CTS software
   5. Lab user reports results to an onsite physician for signing
      1. Doctor logs into his dashboard and searches tests for that day’s date (same view as lab user)
      2. Doctor user confirms results of test sample and Signs test
      3. Once test is signed, an email with the results is sent to the patient’s email address automatically (assuming that the patient verified their email)
4. We can conclude with some examples of niche use cases
   1. User calls the testing site and reports they forgot their username or cannot access their account
      1. Employee can search the account via email and report the logon information to the user
      2. Patient can recover/reset their password by entering their username and social security number into the password recovery menu
   2. User calls the testing site and would like to change their email address on file
   3. Employee emails admin user to edit the user account and then resend verification email